

# Virginia Department of Fire Programs

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## Agency Values

*Integrity – We will value the thoughts, ideas and beliefs of all we work with and ensure the work we perform will contribute to successfully meeting and surpassing the performance goals of our agency and the Commonwealth.*

*Innovative – We encourage the acquisition of new skills, thoughtful risk taking, and openness and receptiveness to change.*

*Customer-focused – We strive to understand and anticipate customer needs and constantly focus on delivering products and services of the highest quality in a timely manner.*

*Quality-oriented – We endeavor to provide complete, accurate, timely and up-to-date information to our clients, co-workers and other constituents.*

*Ethical – We will adhere to the agency and Commonwealth's Code of Ethics and ensure our business practices are compliant.*

*Dedicated – We will remain dedicated to the Mission & Vision of the agency and the Commonwealth at all times.*

*Efficient – We will ensure our actions preserve the agency and Commonwealth of Virginia's resources.*

*Respect – We value individual contributions, treat each other with dignity, and assume positive intent in everyone.*

*Teamwork – We support each other, blend our diverse talents and backgrounds and willingly share information and resources.*

*Health, wellness, safety & environmental conservation – We will strive to achieve a holistic approach to preserving the agency and Commonwealth of Virginia's resources.*